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August 19, 2005

Laurie Weinberger
Personnel Profiles, Inc.
34910 Forest Lane
Solon, OH 44139

Dear Laurie:

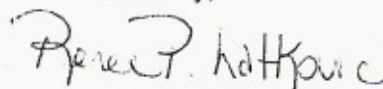
Thanks for the excellent product and service over the past four years. It has been great to have another tool to assist us in hiring successful employees.

There are so many important factors relevant to job success. We find the broad range of measurements that are provided by Achiever to be particularly useful, especially since they can be easily benchmarked to relevant positions. A favorite feature of Achiever results are the follow up interview questions that are specifically tailored to each candidate. The stanine measurements also provide a timesaving reference guide.

The ease of use and reliability has been first class. Your customer service is fantastic and we have been very impressed with your responsiveness and attention to details.

We make a point of recommending your company and plan on remaining a loyal customer.

Sincerely,



Renee P. Latkovic
Office Manager